Field Technician I

**TowHaul**

Title: Field Technician

Salary: DOE

Job description

This position is a unique opportunity for a Field Technician to work in the Mining Mobile Equipment industry installing new OEM equipment around the world. This critical team member will be responsible for representing TowHaul on-site during installation, collaborating with the mine site technicians to complete work as outlined by the TowHaul factory, field and classroom operator training, maintenance best practices and final commissioning. The Field Technician is responsible for gathering information from site and working with the diversified Service Support team at the factory when challenges are faced. The successful candidate will be extremely proficient with written and oral communications with high level stakeholders, with a proven history of excellent customer. We are searching for a self-motivated individual who will embrace our product, our culture, and our people.

RESPONSIBILITIES (include but are not limited to)

* Field Technicians are responsible for gathering information, identifying requirements, and relaying pertinent information to the team.
* They focus on optimizing coordination between the TowHaul team and clients, as well as the field and office sides of TowHaul.
* Split in-office and in-field time as needed to ensure project success.
* Verify sites are ready for install and coordinate with field crews.
* Be precise, organized, creative, mostly autonomous, and able to meet deadlines.
* Field and classroom operator training, equipment walk around inspections, maintenance best practices, final equipment commissioning.
* Troubleshoot electrical, pneumatic, and mechanical issues.
* Build strong customer relationships.
* Identify product improvement opportunities.
* Work with other departments to implement new product innovations.
* Create reports for both service calls and new equipment installations.
* Support Technical Services Group in development of written procedures and other documentation.

required skills

* A team player attitude is a must! There is always a solution to every challenge.
* Collaborate with cross-function teams both in factory and onsite to achieve project goals.
* Effectively communicate complex ideas to diverse audiences worldwide. Mastery of soft sills is key to success in this position.
* A background in fabrication/hydraulics/pneumatics/electronics is not required, but beneficial.
* Willingness to learn new procedures and organizational software.
* Technical competence: ability to read, understand, & interpret documents & engineering plans/drawings, troubleshoot, test and repair equipment.
* Excellent time management, organization, and independent judgment skills.
* Ability to prioritize, and balance multiple tasks within strict schedules.
* Excellent communication skills (foreign language a plus).
* Up to 45% - 65% travel (domestic and international).
* Valid driver’s license with a clean driving record (3 years) and passport.

Experience and education

* Equipment Mechanic, Fabricator, Mechanical Engineer Tech, or equivalent education.
* Hands-on heavy equipment experience is a major benefit.
* Knowledge of metal fabrication processes, drawing and welding symbols.
* Previous International Travel.

Physical demands and work environment

The physical demands and work environment described here are typical, however not intended to be all-inclusive and are subject to change per the environment. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions for the position.

* Required to sit and stand at workstation.
* Ability to lift up to 55 pounds.
* Able to stand on your feet for 8 hours per day.
* Physical ability to work at extremely high elevations of 14,000’+.

**Expectations**

All employees are expected to interact with other members of the organization in a professional and respectful manner, with the goal of producing on-time and high-quality work being the highest priority. All employees must maintain excellent communication with supervisors and engineers and a professional attitude and approach to issues within the company.

We are a drug free workplace and require pre-employment testing.

**Benefits of Employment**

In addition to excellent career growth opportunities, Federal Signal Corporation offers a wide array of benefits including bonus potential, insurance (life, medical, dental, vision), paid holidays, paid vacation, and 401(k) with matching contributions. We provide our employees with a smoke-free, drug-free workplace.

**About Us**

For over 40 years, TowHaul has been dedicated to designing and manufacturing the most reliable, efficient, and adaptable off-road equipment in the mineral extraction industry. Driven by customer need, we have created custom solutions for towing and hauling in the most extreme conditions on Earth. From the Australian Outback to the Arctic Circle, TowHaul creates products that meet and exceed our customers’ towing and hauling needs.  For more information visit [www.towhaul.com](http://www.towhaul.com)

We are a “Solution Driven” manufacturer for the mining industry.  At Ground Force Worldwide we design, engineer, and manufacture the World’s Finest Mine Support Equipment. We offer a diverse product line for surface & underground mining and have trucks working in over 60+ countries worldwide. We have been providing our customers and dealers with custom solutions for over 30 years. Our history of innovation and strong customer relationships around the world prove us a World Leader in our industry. For more information, visit [www.gfworldwide.com](http://www.gfworldwide.com).

Federal Signal Corporation (NYSE: FSS) builds and delivers equipment of unmatched quality that moves material, cleans infrastructure, and protects the communities where we work and live. Founded in 1901, Federal Signal is a leading global designer and manufacturer of products and total solutions that serve municipal, governmental, industrial and commercial customers. Headquartered in Oak Brook, IL, with manufacturing facilities worldwide, the Company operates two groups: Environmental Solutions and Safety and Security Systems. For more information on Federal Signal, visit: [www.federalsignal.com](http://www.federalsignal.com).

The Company is an equal opportunity employer. Qualified applicants will not be discriminated against on the basis of, and will receive consideration for employment without regard to, race, color, religion, national origin, sex, sexual orientation, gender identity, age, disability, genetic information, status as a protected veteran, or any other protected category, characteristic, or trait under applicable law. If you require reasonable accommodation in the application process, contact Human Resources at HR@federalsignal.com. All other applications must be submitted online.